

## GEN 1. NATIONAL REGULATIONS AND REQUIREMENTS

### GEN 1.1 DESIGNATED AUTHORITIES

The addresses of the designated authorities concerned with facilitation of international air navigation are as follows:

1. **Department of Air Transport**  
Director  
Department of Air Transport  
Ministry of Information and Communication  
Paro: Bhutan  
Tel: 975-8-271403  
Fax: 975-8-271751  
Email: [doat@doat.gov.bt](mailto:doat@doat.gov.bt)
2. **Bhutan Civil Aviation Authority**  
Director  
Bhutan Civil Aviation Authority  
Paro: Bhutan  
Tel: 975-8-271910, 271347  
Fax: 975-8-271909  
Email: [bcaa@bcaa.gov.bt](mailto:bcaa@bcaa.gov.bt)
3. **Health**  
Secretary  
Ministry of Health  
Thimphu : Bhutan  
Tel: 975 – 2-326626  
Fax: 975 – 2-324649
4. **Foreign Affairs**  
Director  
Ministry of Foreign affair  
Thimphu: Bhutan  
Tel: 975-2-322781/322118  
Fax: 975–2-323240
5. **Customs**  
Director,  
Department of Revenue & Customs  
Ministry of Finance  
Thimphu : Bhutan  
Tel: 975-2-323057  
Fax: 975-2-323608
5. **Immigration**  
Director  
Department of Immigration  
Ministry of Home & Cultural Affair  
Thimphu: Bhutan  
Tel: 975-2-327045/ PABX: 323127  
Fax: 975-321078
6. **Agricultural quarantine**  
Executive Director  
Bhutan Food & Agriculture Regulatory Authority,  
Ministry of Agriculture,  
Royal Government of Bhutan  
Post Box No. 1071,  
Thimphu : Bhutan  
Tel : 975-2-327031/325790  
Fax : 975-2-327032/335540  
Email: -bafra@druknet.bt
7. **Clearing Agent**  
Bhutan Air Services  
Paro Branch Office  
Tel:- 975-8-272063  
Fax:- 975-8-272053  
  
Managing Director,  
Bhutan Air Services  
Head Office  
Thimphu : Bhutan  
Tel:- 975-2-333147  
Fax- 975-2-326705  
Email: [bhutanair@yahoo.com](mailto:bhutanair@yahoo.com)/  
[bhutanair@hotmail.com](mailto:bhutanair@hotmail.com)
8. **Royal Bhutan Helicopter Services Limited**  
Chief Executive Officer  
Post Box No. 1296  
Paro International Airport  
Paro : Bhutan  
[Tel:-975-8-271369](tel:975-8-271369)  
Fax:- 975-8-271397

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